

Resident Benefit Package

\$30/mo

Per household, not per tenant

Credit Building Program:

You'll grow your credit every month as we report to Equifax, Experian and TransUnion on your faithful payment record - OR ding your credit score if not paid in a timely fashion. Pay on time and increase your credit score by 20 to 70 points!



Resident Perks:

Find Discounts & Save \$\$\$ on everyday expenses - furniture, movers, food and more!



Air Filters Delivered:

to your home every 90 days, dated and delivered to your mailbox.



24/7 Maintenance Hotline with Live Support:

We provide 24 hours maintenance live phone support at **888-672-2099**. You can request a Spanish speaking agent.



Home Buying Assistance:

Allow a Gates Buyer Agent to assist you in the process of buying your next home or determining what you can afford.



Protected With Condition Reports:

Gates provides Residents with a move in (and move out) Condition Report of the property (with photos) so Residents can't be charged for damages they didn't cause.



Utilities Concierge Services:

Gates utilities concierge services assist you with setting up utilities prior to move-in, especially internet.



Tenant Portal to Pay Rent & Report Maintenance:

Access your payment history, report routine maintenance requests or pay rent online 24/7.



• Text/chat with staff during business hours via our website or your portal.



• Annual property visits to assess condition, which also include photos.

No charge to pay by E-Check

You're currently charged a \$2.49 fee, but no more!

